PRIVACY POLICY

HEUVELLUCCI

ROTTERDAM

PRIVACY POLICY

The privacy policy below applies to all website visits, transactions and agreements with,

Heuvelucci B.V.

Chamber of Commerce number: 87226111

Version: 01-08-2024

We respect the privacy of visitors to our website and ensure that the personal information you provide is treated confidentially. You can read below exactly how we do this, and which personal data we collect from you for which purposes.

THE USE OF PERSONAL DATA

When you use our website, we obtain certain information from you. This could be personal data. We only store and use the personal data that you provide directly, in the context of the service you have requested (for example via the contact form or to create a login), or for which it is clear when provided that they are provided to us to to process. We will not use your personal data for other purposes unless you have given prior permission or we are allowed or required to do so by law.

PURPOSES OF USE

In order to provide you with the best possible service, we store your personal data in certain cases. Heuvellucci B.V. uses your personal data for:

- Providing access to our website.
- Using the functionalities on our website.
- The execution of agreements, transactions and services.
- Relationship management, including contacting you if you request this.
- Gaining insight into the use of our website.
- Product and service development.
- Determining strategy and policy.

- the internet offering more interesting by showing advertising that matches your interests.
- If necessary, identifying unlawful conduct with regard to Heuvellucci B.V., its relations and its employees.

DESCRIPTION OF THE PERSONAL DATA

For the above purposes we will process the following personal data about you:

- Name and address details.
- Email address.
- Telephone or mobile number.
- IP address.
- Technical browser information.
- Cookie ID.
- Clicking and surfing behavior.

STORAGE PERIOD

We do not store your personal data for longer than is necessary to achieve the purposes stated in this privacy and cookie statement.

CONFIDENTIALITY & DISCLOSURE TO THIRD PARTIES

We handle your personal data confidentially. We do not provide the personal data that we collect via our website to third parties for these parties' direct marketing purposes. Furthermore, we will not provide the information you provide to other parties unless you have given prior permission to do so, this is necessary in the context of the execution of the agreement or we are allowed or required to do so by law.

DATA SECURITY

Heuvellucci B.V. handles the processed data with care, including to prevent unauthorized persons from unintentionally gaining access to this data. In this way we ensure that only the necessary persons have access to your data and that access to your personal data is protected.

COOKIES

Cookies are used on this website. Cookies are small information files that can be automatically stored on or read from your device (including a pc, tablet or smartphone) when you visit a website. This is done via the web browser on the device. The information that a cookie obtains about your use of the website can be transferred to Heuvellucci B.V.'s own secure servers. or that of a third party.

YOUR LEGAL RIGHTS

You can contact Heuvellucci B.V. request to change, move, supplement or delete this data. You can do this by contacting us via email info@ heuvellucci.com, or by contacting us by telephone at +31 180 234 076.

COOKIES ARE USED ON OUR WEBSITE:

To enable functionalities of the website and to protect the website (technical or functional cookies);

analyze the use of the website and improve the website based on this (analytical cookies);

to make it possible to share our website via social media (social media cookies). Technical or functional cookies to save you time and effort. For example, if you adjust a web page to your personal preferences or if you navigate a website, cookies will remember the chosen settings and preferences for future use. When you visit the website again later, the previously entered data can be retrieved by the cookies, making it easy for you to use the website options as you previously set them up. We use the following technical cookies:

- Heuvelllucci.com
- Google.com
- Doubleclick.net

ANALYTICAL COOKIES

In addition, cookies are used on this website to keep track of statistics, so that we can gain insight into the use of our website and the effectiveness of our campaigns. We use the following analytical cookies:

- Google.com
- Doubleclick.net

ADVERTISING COOKIES

We do not use advertising cookies so that we can improve the online advertising offering for you and gain insight into our campaign performance.

ENABLE AND DISABLE COOKIES

You can choose whether or not to accept cookies. Most browsers automatically accept cookies, but you can usually change the settings of your browser so that cookies are not accepted if you prefer (see your browser help page for exact instructions). If you choose not to accept cookies, you may not be able to fully experience the interactive features of this website or other sites you visit.

DELETION OF COOKIES

Most cookies have an expiration date. This means that they expire automatically after a certain period and no longer record data from your site visit. You can also choose to manually delete the cookies before the expiry date has expired. For more information about this, please consult your browser manual.

LINKS TO OTHER THIRD-PARTY WEBSITES

Our internet pages contain links to other websites. This privacy and cookie statement does not apply to third-party websites that are connected to our website through links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We therefore recommend that you read the privacy policy of these websites before using these websites.

CHANGES TO THIS PRIVACY AND COOKIE STATEMENT

We reserve the right to amend this privacy and cookie statement. Changes will be published on our website. It is therefore recommended that you consult this policy regularly so that you are aware of any changes.

PERSONAL DATA AUTHORITY

Of course, we are also happy to help you if you have complaints about the processing of your personal data. Under privacy legislation, you have the right to file a complaint with the Dutch Data Protection Authority against our processing of your personal data.

Company info Heuvellucci B.V. PO Box 3064, 2980 DB Ridderkerk (The Netherlands) IBAN: NL75 INGB 0709 5823 82 Chamber of Commerce nr.: 87226111

VAT nr.: NL864239257B01

T +31 180 234 076 webshop@heuvellucci.com

First and last name owner/designer Tatiana van den Heuvel M +31 621117764 BSN nr. owner: 264836790

Date of birth: 24.11.1977

Other information

Payment options: iDeal, Creditcard, PayPal

Within the EU and above € 150.00, shipping costs are FREE Shipment from Rotterdam, orders cannot be <u>picked up</u>.

We look forward to doing business with you. For more information info@heuvellucci.com

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